

KIRCHHOFER

The Embassy Kirchhofer Group, with locations in Interlaken, Grindelwald, and Lucerne, is today one of the largest trading companies for high-quality watches and jewelry and stands for the highest quality in the traditional Swiss watch market.

For our **new Jaeger-LeCoultre boutique in Interlaken**, we are looking to recruit a

Boutique Manager 100%, (m/f/d)

Your tasks

- Operational responsibility for our boutique
- Management and supervision of the directly subordinate team (3-5 employees)
- Exemplary contribution to the achievement of specified quantitative and qualitative targets of the shop
- Presentation of the high-quality Jaeger-LeCoultre watches with great passion
- Supervision of stock management / inventory / cash register
- Ensuring the highest satisfaction of our demanding local and international customers
- Supporting the sales team in demanding and challenging situations
- Active customer acquisition, customer retention and customer care as part of the CRM program
- Assisting in the general administration of the boutique on a day-to-day basis (e.g. customer service, customer care, warranty activation, stock management, reports, etc.)
- Work closely with internal Group Training & Development Manager
- You have sound experience in the sale of luxury goods, preferably in the watch and jewelry industry
- Understanding of business administration
- You know what is important to discerning customers and are above-average service-orientated
- You also have empathy, enthusiasm and a high level of sensitivity
- You have an empathetic charisma and develop loyal customer relationships
- You communicate verbally and in writing in German and have a very good command of English. Any other language is a plus.
- It would be an advantage if you live in the Interlaken area and have relevant contacts in the industry

Your profile

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What you can expect

- An exciting position in our exclusive monobrand boutique in the heart of Interlaken
- Opportunity to increase your responsibilities through internal development
- Management of a small, motivated team
- The opportunity to get involved and help shape the company
- Working in flat hierarchies with short decision-making processes
- Opportunity to develop professionally
- Numerous benefits
- Regular events for employees
- Support for professional training and development
- Motivated team and an open and inspiring atmosphere
- A great workplace in places where others enjoy their holidays
- Attractive social benefits

Are you ready for a new challenge?

Ms. Deborah Cataldo is looking forward to receiving your complete application:
jobs@kirchhofer.com